| ALL ABOUT DIVIDENDS AND INTEREST REBATES | |
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| Question | Answer |
| What are dividends and interest rebates? | Dividends are returns payable to ownership shares commonly referred to as the share capital you have with the Sacco while Interest Rebates are returns on Alpha Deposits i.e., the deposits used as a multiplier when applying for a loan. |
| When are dividends and interest rebates paid out? | The returns are paid out after the Stima DT Sacco's Annual General Meeting where the proposed rates are endorsed by the national delegates. |
| What is dividend discounting? | This is getting an advance against dividends to be fully paid after dividends payout. It is usually based on the previous year's payout and fully secured with the expected dividends. |
| How will I receive my dividends if I have any and how can I know how much I will be receiving? | All net payouts above Kes. 1,000.00 are paid into the prime account unless a member had requested for capitalization. Amounts less than Kes. 1,000.00 are automatically capitalized. Expected payments are communicated after the Annual Delegates Meeting. |
| What does dividend capitalization /de-capitalization mean? | This means re-investing net payouts either in full or partially back into their Share Capital or Alpha Deposits. |
| Why are my dividends credited to my Alpha Deposit or Share Capital instead of my Prime account? | This happens in case the net amounts to be paid are less than Kes. 1,000.00 or the member is not in good standing i.e., is a defaulter or has had some recoveries done from the two accounts. |
| Do those members who have not finished buying the minimum shares able to get dividends? | Yes. All members will get dividends regardless of the share capital status. Those with less than Kes. 25,000.00 are encouraged to capitalize to minimize the deficit. |
| How are dividends and interest rebates computed? | Dividends and interest Rebates are computed based on the weighted average on shares and deposits for the members during the previous financial year and paid as a percentage of the Share Capital or Alpha Deposits respectively. |
| When does a financial year begin and end? | Stima DT Sacco Society's financial year begins in December and ends in November of every year. |
| What are the gross dividends and net dividends? | Gross dividends are inclusive of taxes and processing fees. Net dividends are paid out dividends which are exclusive of taxes, processing fees and capitalized amounts. |
| What determines the rates paid out as dividends? | The rates are determined by the societies financial performance, surpluses, and regulatory approvals. |
| Can my dividends be paid via M- PESA? | Net dividends are paid directly into the Prime Account after which a member can withdraw to his or her MPESA through Stima DT saccos M-Pawa USSD- *489# |
| How can I withdraw my dividends? | You can withdraw dividends through M-Pawa USSD - *489#, over the counter in any branch, through Saccolink ATM card, from any Stima Mlangoni Agent or do an EFT/RTGS to another Bank Account. |
| Are groups, joint and corporate members eligible to receive dividends and interest rebates? | Yes. Groups, joint and corporate members are eligible to receive dividends and interest rebates like individual members. |

| What happens if I don't withdraw my dividends? | Your dividends will stay in the Prime Account and earn interest within the prime account. |
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| In case I have defaulted loans what will happen to my dividends? | The dividends will be utilized to pay the funds due on the defaulted loans. |
| How do I know how much has been paid to me? | A text message is sent to your registered number with the details. |